

Definitions- Standard Charges

Technical research:

Applicable to technical research done from the office.

Training & Consulting

This hourly charge applies to on-site training, development time for such; consulting, preparation of non-technical research reports, and public speaking.

On-Site Repair Labor

Charged starting when truck arrives on-site, plus all time during which truck is over 30 miles from Frenchtown, NJ, during travel to and from site. Rounded up to the nearest hour. **Work performed at this rate is warranted 90 days unless disclaimed.** New Jersey law provides no exemption to sales tax on machinery labor for commercial accounts, whether you have an exemption certificate or not.

Site Charge

Applicable for each site appearance where less than 2 hours' labor is performed.

Travel

Truck (Updated quarterly to reflect fuel prices)

Charged for all truck travel over 50 miles (by road) from Frenchtown, NJ, and all travel during a job- unscheduled trips for parts pickup, &c.

Automobile

Charged for all mileage traveled by passenger vehicle (parts pickup with advance notice, training & consulting, &c.)

Parts & Materials: Supplier list price

Includes filters, fluids, parts needed for repair, welding supplies, and raw material. Small items ordinarily used in the course of all mechanical work- such as zip ties, electrical connectors, one nut, etc.- are not charged for and are included in the standard labor rate.

Compressor/Welding Charge

Applicable when onsite power or air is not available, and the truck's compressor or generator is running. The charge is always applicable when the welder is running.



On-Site Machinery Service

59 Bridge St. Unit C
Frenchtown, NJ 08825
732.693.8312

Jump Start

Applies when a machine is jump-started in the field by our truck.

“Clean” Oil Disposal

Applies to used petroleum-based liquids that have undergone normal wear and tear. Most engine oil, hydraulic oil, and ATF falls into this category.

Contaminated Fluids Disposal

Applies to coolant, water-contaminated oil, brake fluid, and unknown substances. Solanum does not handle or dispose of regulated hazardous materials.

Past Due Accounts

15% of pre-tax account balance per month.

Returned Checks

Bank fee plus nominal administrative charge